

## **Going Places Van Service**

Call 652-8866

For Residents of the Towns of Aurora and Elma

Provided by

**Erie County Dept. of Senior Services &  
Town of Aurora Dept. of Parks & Recreation**

**Phone: 716-652-8866**

***recreation@townofaurora.com***

**575 Oakwood Ave.**

**East Aurora, NY 14052**

For information about other services for older adults in  
Erie County, please contact:

*Erie County Department of Social Services*

*95 Franklin Street*

*Buffalo, NY 14202*

*716-858-8526*

*www.erie.gov*

The Going Places van is a service of the Department of Senior Services for older adults living in the towns of Aurora and Elma. It is a curb-to-curb van service that is available to seniors who are unable to drive themselves. The van is NOT handicap accessible. The van runs Tuesday – Friday.

Reservations for health-related trips may be scheduled up to 2 months in advance. Please schedule your medical appointments between 9:00 am and ending no later than 3:00 pm. Non-medical trips may be scheduled one week in advance. The van may arrive for your pickup up to 15 minutes prior to or after your scheduled time. We try to avoid this, but weather and traffic make it unavoidable at times.

# Going Places Van

Call 652-8866

## Priorities for Van Service

1. **Health Related:** Trips to the Doctor, Clinic, hospital, counseling, therapy, prescriptions, etc.
2. **Food & Nutrition:** Trips for groceries.
3. **Personal Business:** Trips for banking or bill-paying, HIIICAP (health insurance information and counseling), legal assistance, etc.
4. **Social Activities:** Trips made for social or recreational purposes or volunteer opportunities.

## Transportation

### Contribution Policy

A suggested contribution is \$8 per one-way trip, or \$16 per round trip. Contributions are voluntary. Any amount you wish to give is greatly appreciated and will be used to expand the transportation program. All contributions are confidential, and no one will be denied service if unable to donate. Because of the demands for senior transportation, travel may be limited to the nearest available facilities. Please limit appointments to the Southtowns area; we are not able to service the city of Buffalo or its Northtowns.

Phone: 652-8866  
recreation@townofaurora.com

### **TOWN OF AURORA**

Dept. of Parks & Recreation  
575 Oakwood Ave.  
East Aurora, NY 14052